

28 August 2024

Dear Parents / Guardians,

Update on iPad Personal Learning Devices (PLDs) Safety and Management Measures

We would like to thank you for your continued understanding and cooperation as we work through the recent changes regarding the Device Management Application (DMA) on your child's/ward's iPad PLD. We would like to provide you with an update on our efforts to ensure these devices remain secure and effective for your child's/ward's learning.

2. **Transition Measures.** The school, with support of MOE and APPLE, has been actively working to ensure a smooth transition during this period, with a focus on maintaining the safety and responsible use of your child's/ward's PLD. While MOE is exploring alternative DMA solutions, we want to assure you that interim measures have been put in place by the school to protect and manage these devices.

3. **Interim Device Management.** To ensure a safe and productive digital environment, the school will be implementing some control settings on the iPad PLDs. These include limiting screen time, applying content filters to block access to inappropriate websites and media, and restricting the installation of third-party apps and in-app purchases. While these measures are intended to encourage responsible device use, they may have certain limitations compared to a full DMA solution. Therefore, your continued support and guidance at home will remain essential in promoting responsible device use.

4. **Next Steps.** MOE will provide further details on the reinstallation of the new DMA solution in due course. In the meantime, the school is working towards ensuring that your child's/ward's PLD will be ready for return in **Term 4, Week 2**. We appreciate your patience and understanding as we work through this process.

5. **Cyber Wellness.** We encourage you to continue reinforcing cyber wellness habits at home. Remind your child/ward about the importance of using technology responsibly, respecting others online, and being aware of the potential risks associated with internet use. For further guidance, you may refer to the Cyber Wellness Guide and other useful MOE resources available in the Parent Kit at this link: <https://tinyurl.com/RaisingDigitallySmartChild>.

6. **Contact Information for Support.** Should you have any questions or require further assistance, please contact us at ts@aspn.org.sg. We are here to support you and your child/ward during this transition.

Thank you for your partnership and understanding along this journey.



Yours sincerely

Phua Huat Chuan (Mr)
Principal
APSN Tanglin School